

## Augie's Bartender

**Department:** FOH  
**Reports to:** GM & AGM  
**Members of your team:** [Servers](#), [Bar backs](#), [Food Runners](#), [Hosts](#)

### Opening Statement

The role of bartender at Augie's is similar to being a beverage chef and server, all in one. With 36' of bartop, 3 identical bar wells, along with an impressive agave spirits collection, our guests will be dining and drinking at the bar, and we want them to feel a level of service that exceeds their every expectation. You understand the importance of your role in guest satisfaction, interaction, service, communication, and product consistency. As a pro, you know that recipes are meant to be followed precisely, and you are committed to creating high quality beverages consistently. You know your [IBA cocktails](#). You've read and agree with the general [FOH Employment Info](#) document.

### Job Description

You've read Augie's [Mission & Vision](#), and you want to live it every shift. In an environment that is spirit and cocktail forward, you are highly knowledgeable about all things beverage related; more importantly, you are continually seeking to increase your skill set, product knowledge, and service knowledge. In this role, you'll be responsible for the scratch production of all the components that go into our beverages, their freshness, and the final product. Under management's direction, you will be actively working to create and present new cocktails for inclusion in the seasonal signature cocktail menu. You'll have a great sense of pride in the cleanliness and organization of the bar; a humble attitude; and a desire to interact with every bartop guest to deliver an amazing service experience. You have also mastered the steps of service, so that our guests want to dine at the bar top with you. Your willingness to share your beverage knowledge with other staff members in a way that is inclusive is just as important as your ability to educate our guests about our food and spirits. Utilize the Toast POS system for all orders, Toast KDS system for the service well production, and interact with service staff to efficiently & correctly expedite beverages. Working with management, guidance of the bar back. The bartender is part of the FOH team, and plays a role in keeping the entire FOH sparkling clean and welcoming at all times.

### Compensation

The role of Bartender is critical to the successful operation of the restaurant, and is compensated accordingly. Hourly wage plus your share of the [Tip Pool](#).

### Meetings

The Bartender is expected to be part of and contribute to the daily FOH pre-shift meeting.

### General responsibilities:

- Perform all reasonable requests from the management team.
- Attend and participate in all scheduled meetings and training sessions.
- Follow proper time-keeping policies and procedures. You are always on time.

- Know and follow all company emergency and safety procedures.

**Standards:**

- Always practice company culture.
- Protect assets of the property.
- Maintain professional appearance and behavior when in contact with guests and associates.
- Follow policies and procedures in training manuals and associate [handbook](#).
- Always remember we are in a partnership with our guests, fellow associates and owners to provide quality service and profitability.
- Have a current valid **PRIOR TO TRAINING SHIFTS** [CA Food Handler's Card](#) & [sexual harrassment prevention](#) training, along with a current [ABC Responsible Beverage Service certification](#).

